



MACOMB COMMUNITY ACTION

21885 Dunham Road, Suite 10 • Clinton Township, Michigan 48036

Phone: (586) 469-6999 • Fax: (586) 469-5530

mca.macombgov.org

Ernest Cawvey
Director

LAWN SERVICES GUIDELINES 2018 Season – April through October

In order to assist the Macomb Community Action Chore Program in providing you the highest quality service, please make note of the following important information:

If approved, your lawn will be serviced this season by:

- | | |
|--|---|
| <input type="checkbox"/> Bright Horizon Services | <input type="checkbox"/> O'Neal Landscaping, LLC |
| <input type="checkbox"/> Zimmerman Lawn & Snow | <input type="checkbox"/> Stafford Landscaping |
| <input type="checkbox"/> Gratiot Landscaping & Home Improvement LLC | |

At the beginning of the season (first cut of the season), **if your grass is taller than eight (8) inches, you will need to find another resource to cut your grass. The contractors will not service grass over eight inches in height.**

Staff, contractors, and the contractor's staff should be treated with respect. Abusive language or abusive conduct toward staff, contractors, and the contractor's staff **will result in termination of services.**

The Office of Senior Services will instruct the contractors if lawns are to be cut on a weekly or bi-weekly basis.

You will receive telephone calls from our automated telephone service updating you on your lawn services.

The contractor will cut the grass, weed whip, and blow debris from the cemented areas.

The contractor **will not remove or move lawn debris from your property. They do not bag your lawn clippings. Your yard must be free of animal waste (feces).**

If your backyard is inaccessible when our contractor comes to service your lawn, it will not be mowed. The contractor will not return until the next scheduled time. Examples of an inaccessible yard include, but are not limited to: locked gates, animals in backyard, vehicle blocking access to the backyard.

Based upon community ordinances, the contractor can cut between 8 a.m. and 8 p.m. **The day or time when you lawn will be serviced cannot be guaranteed.**

It is your responsibility to remove objects in your lawn that will prohibit grass cutting and to protect your shrubs and other items by marking them with bike flags. Objects in your yard will not be moved by the contractor.



Mark A. Hackel
County Executive

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The contractor will leave an orange door knocker each time they arrive to service your lawn to verify that they were at your home. The door knocker will note what level of service was provided. This is for your information only and can be discarded.

At the beginning of each month we will mail a **Suggested Contribution Statement**. This statement will detail:

- The number of grass cutting services we provided the previous month.
- The cost of providing this service to you based upon lot size.
- The suggested contribution for this service.
- **Your contribution is based on your ability to contribute.**

When **reviewing this statement** it is important to understand:

- A single sized lot (7,200 square feet or less) = 1.0 service unit
- A double sized lot (7,201 square feet to ½ acre) = 2.0 service units
- A triple sized lot (½ acre to 1 acre) = 3.0 service units
- A quad sized lot (1 acre to 1.5 acres) = 4.0 service units
- Inspections = .25 services units. This occurs when the contractor arrives at your property to perform grass cutting services and upon arrival your grass has been cut by another party.

NEW THIS YEAR: You are required to sign and return the Service Verification Sheet attached to the Suggested Contribution Statement. Funding sources require us to collect your **FULL signature** to verify that services were received (**initials are not permitted**). **Failure to return the Service Verification Sheet for 2 consecutive months may result in your termination from the service.**

When sending in your **monthly contribution**:

- Make check or money order payable to: Office of Senior Services - Chore.
- **Sign and enclose the Service Verification Sheet.**
- For your convenience, use the envelope provided.
- Remember to add a stamp to the envelope before mailing.
- If you prefer to pay by credit card, please go to:
<https://payments.g2gcloud.com/macombcounty/1077>.

You may also access this link through our website at:
mca.macombgov.org/mca-seniors. Fees will apply.

If you have any questions, concerns, or problems with your lawn service or contractor, please call directly to our Administrative Office at 586-469-5228 for assistance.